

**Business Options**  
8380 Louisiana Street  
Merrillville, IN 46410  
219.756.5320

**BUSINESS OPTIONS WILL NO LONGER BE SERVICING VERMONT CUSTOMERS.**

At one time and potentially currently, you were listed as a Business Options customer. If you have Business Options long distance, you should find a new carrier immediately.

**EFFECTIVE DECEMBER 21, 2002, BUSINESS OPTIONS IS DISCONNECTING ITS VERMONT CUSTOMERS FROM BUSINESS OPTIONS LONG DISTANCE.**

Business Options will close your account at that time and you should be unable to make any long distance calls unless you have chosen a new long distance provider.

**How to choose another long distance carrier:**

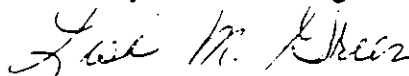
Select a carrier of your choice and call that company ASAP! Pick a rate plan that fits your calling pattern. To receive a company's lowest rate plan, you must contact the long distance provider directly. Business Options does not recommend any particular company, but for your convenience, I have provided the name and phone number of several popular long distance companies:

- AT&T (800) 225-5288
- MCI (800) 444-3333
- Sprint (800) 877-4646

**Questions...**

If you have any questions, please do not hesitate to call me at 219.756.5320.

Thank you for allowing us to serve you!



Ms. Lisa Green  
Corporate Affairs Representative

**BEFORE THE  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

In the Matter of )  
 )  
Section 63.71 Application of Business Options Inc. )  
for Authority to Discontinue Business Options )  
Telecommunications Service )

To: Common Carrier Bureau, Network Services Division

**REQUEST FOR WAIVER**

Business Options, Inc. ("BOS"), pursuant to Section 1.3 of the Rules and Regulations of the Federal Communications Commission ("FCC" or "Commission"), hereby requests a waiver, to the extent necessary, of the customer notification requirements set forth in Section 63.71(a) of the FCC's rules.

Concurrently herewith, BOS has filed an application ("Application") for authority pursuant to Section 214(a) of the Communications Act of 1934, as amended ("Act"), and Section 63.71 of the FCC's rules, to discontinue the provision of Business Options, Inc. telecommunications services in Vermont. As discussed in the Application, the letter of notification of discontinuance has been sent to all of BOS's Vermont customers. Also stated in the Application, BOS is not a dominant carrier, and has a total of 1600 customers, less than 200 who are active customers, in which half of those active customers have called BOS to formally cancel their service after receiving our notification letter. Sending out another letter would only cause confusion to our diminutive customer list.

Under Section 1.3 of its rules, the Commission may waive any provision of its rules if good cause is shown.<sup>1</sup>

Here, there is good cause for a waiver of the customer notification requirement, because a clarification letter of notification to BOS customers of the proposed discontinuance would create an unnecessary burden on our staff.<sup>2</sup> As discussed above and in the Application, BOS's customers have received a letter of notification and have formally cancelled their long distance services with BOS.<sup>3</sup>

For the foregoing reasons, BOS respectfully seeks a waiver of the customer notification provision of Section 63.71(a) to the extent it would apply to the proposed discontinuance.

Respectfully submitted,

BUSINESS OPTIONS, INC

By: *Lisa M. Green*  
Lisa Green  
Regulatory Expansion Officer  
8380 Louisiana Street  
Merrillville, IN 46410  
(219) 756-5320

Date: December 20, 2002

---

<sup>1</sup> 47 C.F.R. § 1.3

<sup>2</sup> Would create an unnecessary burden on our staff - BOS sent out the letter of notification pursuant to Vermont Regulations. However, in the interests of regulatory certainty, BOS is seeking waiver of the requirement to the extent the Commission may deem necessary.

<sup>3</sup> All affected customers have been notified and the majority have already cancelled their services with BOS after receiving our letter of notification.



**ATTACHMENT P**

**Business Options, Inc. 2000 Federal S Corporation Income Tax Return**

Department of the Treasury  
Internal Revenue ServiceDo not file this form unless the corporation has timely filed  
Form 2553 to elect to be an S corporation.  
See separate instructions.

For calendar year 2000, or tax year beginning

and ending

<b>A</b> Eff. date of election as an S corporation 10/1/1993	<b>Name</b> BUSINESS OPTIONS, INC. Number, street, and room or suite no. (If a P. O. box, see instr.) 8380 LOUISIANA City or town MERRILLVILLE State IN ZIP code 46410	<b>C</b> Employer identification number 38-3882046	<b>D</b> Date incorporated 4/1/1993	<b>E</b> Total assets (see instructions) \$ 1,815
---	---	---	--	--

**F** Check applicable boxes: ☐ Initial return ☐ Final return ☐ Change in address ☐ Amended return

**G** Enter number of shareholders in the corporation at end of the tax year 3

Caution: Include only trade or business income and expenses on lines 1a through 21. See page 11 of the instructions for more information.

<b>1a</b> Gross receipts or sales	357,800	<b>b</b> Less returns	77,552	<b>c</b> Balance	<b>1c</b> 280,248
<b>2</b> Cost of goods sold (Schedule A, line 8)				<b>2</b>	188,812
<b>3</b> Gross profit. Subtract line 2 from line 1c				<b>3</b>	91,436
<b>4</b> Net gain (loss) from Form 4797, Part II, line 18 (attach Form 4797)				<b>4</b>	0
<b>5</b> Other income (loss) (attach schedule)				<b>5</b>	0
<b>6</b> Total income (loss). Combine lines 3 through 5				<b>6</b>	91,436
<b>7</b> Compensation of officers				<b>7</b>	0
<b>8</b> Salaries and wages (less employment credits)				<b>8</b>	0
<b>9</b> Repairs and maintenance				<b>9</b>	0
<b>10</b> Bad debts				<b>10</b>	96
<b>11</b> Rents				<b>11</b>	6,686
<b>12</b> Taxes and licenses				<b>12</b>	43,353
<b>13</b> Interest				<b>13</b>	0
<b>14a</b> Depreciation (if required, attach Form 4562)		<b>14a</b>	0	<b>14c</b>	0
<b>b</b> Depreciation claimed on Schedule A and elsewhere on return		<b>14b</b>	0		
<b>c</b> Subtract line 14b from line 14a				<b>14c</b>	0
<b>15</b> Depletion (Do not deduct oil and gas depletion.)				<b>15</b>	0
<b>16</b> Advertising				<b>16</b>	0
<b>17</b> Pension, profit-sharing, etc., plans				<b>17</b>	0
<b>18</b> Employee benefit programs				<b>18</b>	0
<b>19</b> Other deductions (attach schedule)				<b>19</b>	27,505
<b>20</b> Total deductions. Add the amounts shown in the far right column for lines 7 through 19				<b>20</b>	77,640
<b>21</b> Ordinary income (loss) from trade or business activities. Subtract line 20 from line 6				<b>21</b>	13,796
<b>22 Tax:</b>					
<b>a</b> Excess net passive income tax (attach schedule)		<b>22a</b>	0		
<b>b</b> Tax from Schedule D (Form 1120S)		<b>22b</b>	0		
<b>c</b> Add lines 22a and 22b (see page 15 of the instructions for additional taxes)				<b>22c</b>	0
<b>23 Payments:</b>					
<b>a</b> 2000 estimated tax payments and amount applied from 1999 return		<b>23a</b>			
<b>b</b> Tax deposited with Form 7004		<b>23b</b>	0		
<b>c</b> Credit for Federal tax paid on fuels (attach Form 4136)		<b>23c</b>	0		
<b>d</b> Add lines 23a through 23c				<b>23d</b>	0
<b>24</b> Estimated tax penalty. Check if Form 2220 is attached <input type="checkbox"/>				<b>24</b>	0
<b>25</b> Tax due. If the total of lines 22c and 24 is larger than line 23d, enter amount owed. See page 4 of the instructions for depository method of payment				<b>25</b>	0
<b>26</b> Overpayment. If line 23d is larger than the total of lines 22c and 24, enter amount overpaid				<b>26</b>	0
<b>27</b> Enter amount of line 26 you want: Credited to 2001 estimated tax				<b>27</b>	0

Sign  
Here

Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct and complete. Declaration of preparer (other than taxpayer) is based on all information of which preparer has any knowledge.

Signature of officer

Date 7-18-01

Title PRESIDENT

Paid  
Preparer  
Use  
OnlyPreparer's  
signature  
Firm's name  
(or yours)  
and address

Date 7/11/2001

Check if self-  
employed ☐Preparer's SSN or PTIN  
P00013648ALAN J. FURMANKIEWICZ & ASSOCIATES, INC., P.C.  
POST OFFICE BOX 993  
CHESTERTONEIN 36-4103994  
Phone (219) 926-2190  
ZIP code 46304

Paperwork Reduction Act Notice, see the separate instructions.

(HTA)

Form 1120S (2000)

BUSOP 02726

Q

## **ATTACHMENT Q**

**Business Options, Inc. 2001 Federal S Corporation Income Tax Return**



## U. S. Income Tax Return for an S Corporation

**Do not file this form unless the corporation has timely filed Form 2553 to elect to be an S corporation.**

OMB No. 1545-0130

## 2001

For calendar year 2001, or tax year beginning

**and ending**

<b>A</b> Eff. date of election as an S corporation 10/1/1993	<b>Use IRS label. Other- wise, print or type.</b>	<b>Name</b> BUSINESS OPTIONS, INC.			<b>C</b> Employer identification number 36-3882046
<b>B</b> Business code no. (See pages 29-31) 454390		Number, street, and room or suite no. (If a P.O. box, see page 11 of the instructions.) 8380 LOUISIANA			<b>D</b> Date incorporated 4/1/1993
		City or town State ZIP code MERRILLVILLE IN 46410			<b>E</b> Total assets (see page 11) \$ 5,466

F Check applicable boxes: (1) ☐ Initial return (2) ☐ Final return (3) ☐ Name change (4) ☐ Address change (5) ☐ Amended return

**G** Enter number of shareholders in the corporation at end of the tax year

**Caution:** Include only trade or business income and expenses on lines 1a through 21. See page 11 of the instructions for more information.

		1a	289,852	b	Less returns	33,935	c	Balance	▶	1c	255,917
I	1	Gross receipts or sales								1c	255,917
n	2	Cost of goods sold (Schedule A, line 8)								2	0
c	3	Gross profit. Subtract line 2 from line 1c								3	255,917
o	4	Net gain (loss) from Form 4797, Part II, line 18 (attach Form 4797)								4	0
m	5	Other income (loss) (attach schedule)								5	0
e	6	Total income (loss). Combine lines 3 through 5							▶	6	255,917
	7	Compensation of officers								7	0
	8	Salaries and wages (less employment credits)								8	0
	9	Repairs and maintenance								9	4,109
D	10	Bad debts								10	0
e	11	Rents								11	0
d	12	Taxes and licenses								12	556
u	13	Interest								13	0
c	14a	Depreciation (if required, attach Form 4562)			14a	0					
t	b	Depreciation claimed on Schedule A and elsewhere on return			14b	0					
i	c	Subtract line 14b from line 14a								14c	0
o	15	Depletion (Do not deduct oil and gas depletion.)								15	0
n	16	Advertising								16	0
s	17	Pension, profit-sharing, etc., plans								17	0
	18	Employee benefit programs								18	0
	19	Other deductions (attach schedule)								19	48,627
	20	Total deductions. Add the amounts shown in the far right column for lines 7 through 19							▶	20	53,292
	21	Ordinary income (loss) from trade or business activities. Subtract line 20 from line 6								21	202,625
T	22	Tax:									
a	a	Excess net passive income tax (attach schedule)			22a	0					
x	b	Tax from Schedule D (Form 1120S)			22b	0					
and	c	Add lines 22a and 22b (see p. 16 of the instructions for additional taxes)								22c	0
P	23	Payments:									
a	a	2001 estimated tax payments and amount applied from 2000 return			23a						
y	b	Tax deposited with Form 7004			23b	0					
m	c	Credit for Federal tax paid on fuels (attach Form 4136)			23c	0					
e	d	Add lines 23a through 23c								23d	0
n	24	Estimated tax penalty. Check if Form 2220 is attached							▶ <input type="checkbox"/>	24	0
t	25	Tax due. If the total of lines 22c and 24 is larger than line 23d, enter amount owed. See page 4 of the instructions for depository method of payment							▶	25	0
s	26	Overpayment. If line 23d is larger than the total of lines 22c and 24, enter amount overpaid							▶	26	0
	27	Enter amount of line 26 you want: Credited to 2002 estimated tax							Refunded ▶	27	0

**Sign  
Here**

Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. Declaration of preparer (other than taxpayer) is based on all information of which preparer has any knowledge.

Signature of officer \_\_\_\_\_

Date \_\_\_\_\_

Title \_\_\_\_\_

May the IRS discuss this return with the preparer shown below (see instructions)? ☒ Yes ☐ No

**Paid  
Preparer's  
Use Only**

Preparer's  
signature

Date \_\_\_\_\_

7/2/2002

Check if self-employed	<input type="checkbox"/>
------------------------	--------------------------

Preparer's SSN or PTIN  
P00013648

Firm's name (or

ALAN J. FURMANKIEWICZ &amp; ASSOCIATES, INC. P.C.

FIN	36-4103994
-----	------------

yours if self-employed).

POST OFFICE BOX 993

Phone	(219) 926-2190
-------	----------------

address, and ZIP code

CHESTERTON

State IN

ZIP code	46304
----------	-------

R

## **ATTACHMENT R**

**Buzz Telecom Corporation 2002 Profit & Loss Statement**

11:34 AM

## Buzz Telecom Corporation

## Profit &amp; Loss

January through December 2002

6/3/06/03

Cash Basis

Jan - Dec 02

## Ordinary Income/Expense

## Income

## 1000 - Revenue

1005 - Buzz Direct Bill

167.90

1030 - Long Distance

4,636,306.44

1040 - BOS Direct Bill

68,923.35

1060 - CSK PILOT

684.31

1080 - MLM-Breck

1,064.81

1070 - MLM-Kintzel

89.85

1000 - Revenue - Other

370,996.85

## Total 1000 - Revenue

5,076,833.51

1200 - Buzz Telecom Due From Avatar

0.00

1300 - Intercompany Services

7,614.41

1320 - Gallant/TB247

4,000.00

1330 - HBOG/ Facilitat

435.00

1300 - Intercompany Services - Other

## Total 1300 - Intercompany Services

12,049.41

## Total Income

5,090,882.92

## Cost of Goods Sold

## 2000 - Cost of Goods Sold

2010 - Management Fees- Avatar

455,476.96

2011 - Tail Payments &amp; Shortages

2010 - Management Fees- Avatar - Other

516,736.97

## Total 2010 - Management Fees- Avatar

972,213.93

2020 - Billing &amp; Collections Fees

1,396,645.58

## Total 2000 - Cost of Goods Sold

2,368,859.51

## 2040 - Carrier Bills

2041 - Cost Radux

158,289.79

2042 - Qwest

734,741.38

2043 - Global Crossing

16,381.12

2044 - BOS

46,303.06

2045 - BOS direct bill

5,961.08

## Total 2040 - Carrier Bills

961,576.43

2200 - Verification Services

4,732.50

2300 - Contracted Telemarketing Serv.

22,140.00

## Total COGS

3,357,408.44

## Gross Profit

1,733,474.48

## Expense

Office Supplies

36,820.06

3010 - Bank Service Charges

2,156.45

3060 - Insurance

12,884.29

3070 - Licenses and Permits

16,656.50

3080 - Miscellaneous

20,272.92

3090 - Postage and Delivery

9,486.14

3100 - Printing and Reproduction

970.01

3110 - Professional Fees

169,804.77

3120 - Rent

62,129.00

3130 - Repairs

3,022.87

3140 - Telephone

38,707.94

3160 - Travel &amp; Ent

3161 - Meals

5,753.29

3162 - Travel

217.50

3160 - Travel &amp; Ent - Other

4,232.06

## Total 3160 - Travel &amp; Ent

10,202.87

BUSOP 04079

11:34 AM

03/08/03

Cash Basis

# Buzz Telecom Corporation

## Profit & Loss

January through December 2002

Jan - Dec 02

3100 - Utilities  
3170 - Payroll & Tax Expenses  
3180 - Uncategorized Expenses  
3200 - Advertisement  
3210 - Pilots  
3230 - State Fees  
Total Expenses  
Net Ordinary Income  
Net Income

13,857.99

1,014,199.83

4,522.58

13,492.48

42,362.76

1,094.37

1,472,625.80

260,848.68

260,848.68

**BUSINESS OPTIONS, INC.**

6:22 PM

01/23/03

Cash Basis

	<u>Dec 31, 02</u>
<b>ASSETS</b>	
<b>Current Assets</b>	
Checking/Savings	80.00
1000 - Fifth Third Bank (checking)	3,657.33
1030 - Bank One - BOS Checking (from Fifth Third L..	3,707.33
<b>Total Checking/Savings</b>	<u>3,707.33</u>
<b>Total Current Assets</b>	3,707.33
<b>Other Assets</b>	
1700 - Management Fees Receivable	185,000.00
1701 - Avatar	185,000.00
<b>Total 1700 - Management Fees Receivable</b>	<u>185,000.00</u>
<b>Total Other Assets</b>	185,000.00
<b>TOTAL ASSETS</b>	<u><u>188,707.33</u></u>
<b>LIABILITIES &amp; EQUITY</b>	
<b>Liabilities</b>	
<b>Current Liabilities</b>	
Other Current Liabilities	175,000.00
2030 - Loan From Avatar	732,720.77
2110 - Notes Payables	36,531.00
2130 - Loan	944,251.77
<b>Total Other Current Liabilities</b>	<u>944,251.77</u>
<b>Total Current Liabilities</b>	944,251.77
<b>Long Term Liabilities</b>	
2050 - Management Fees Payable	185,000.00
2051 - Crusade	185,000.00
<b>Total 2050 - Management Fees Payable</b>	<u>185,000.00</u>
<b>Total Long Term Liabilities</b>	185,000.00
<b>Total Liabilities</b>	1,129,251.77
<b>Equity</b>	
2210 - Capital Stock (Capital Stock)	1,000.00
2220 - Retained Earnings (Retained Earnings)	-1,061,280.66
2230 - Distribution of Earnings	118,420.24
Net Income	1,315.98
<b>Total Equity</b>	<u>-940,544.44</u>
<b>TOTAL LIABILITIES &amp; EQUITY</b>	<u><u>188,707.33</u></u>

BUSOP 06657

**BUSINESS OPTIONS, INC.**8:24 PM  
01/23/03  
Cash Basis

	<u>Jan - Dec 02</u>
<b>Ordinary Income/Expense</b>	
Income	
3010 • Long Dist. - General	0.00
3011 • LD Direct Bill	13.99
3020 • Refunds & Allowances	-13,980.34
3080 • Service Fees (Monthly Service Fee Comm...	-2.65
3080 • Revenue- Buzz	48,302.61
3080 • Revenue- US Bell	51,530.44
3100 • Revenue- BOS direct bill	5,961.53
3110 • Revenue- HBOs	3,738.77
3200 • Rents on Cert's	-8.65
Total Income	<u>93,555.50</u>
Gross Profit	93,555.50
Expense	
6220 • Meals & Entertainment	50.00
6240 • Miscellaneous (Miscellaneous)	102.21
6245 • Office Supplies (Office Supplies)	143.48
6250 • Postage and Delivery (Postage and Deliv...	24.36
6270 • Professional and Legal Services (Professi...	48,005.29
6575 • State Fees	27,456.51
6830 • Tax - FUTA (Federal Unemployment Tax)	2,500.00
6845 • Tax - Payroll & Penalties	14,000.00
6899 • Uncategorized Expenses	0.00
Total Expense	<u>92,281.85</u>
Net Ordinary Income	1,273.65
Other Income/Expense	
Other Income	
IRS credits	<u>42.33</u>
Total Other Income	<u>42.33</u>
Net Other Income	<u>42.33</u>
Net Income	<u><u>1,315.98</u></u>

BUSOP 06658

**BUSINESS OPTIONS, INC.**

8:26 PM

01/23/03

	<u>Jan - Dec 02</u>
<b>OPERATING ACTIVITIES</b>	
Net income	1,315.00
Adjustments to reconcile Net income to net cash provided by operations:	
2040 - Due To (From) Buzz Telecom	<u>-3,100.00</u>
Net cash provided by Operating Activities	<u>-1,784.02</u>
Net cash increase for period	-1,784.02
Cash at beginning of period	<u>5,401.35</u>
Cash at end of period	<u>3,707.33</u>

BUSOP 06659



5

## **ATTACHMENT S**

**Business Options, Inc. 2002 Annual Report  
to Maine Public Utilities Commission**

INTEREXCHANGE CARRIER

ANNUAL REPORT TO MAINE PUC FOR THE YEAR ENDING  
DECEMBER 31, 2002

**COPY**

BUSINESS OPTIONS, INC.  
8380 LOUISIANA STREET  
MERRILLVILLE, IN 46410

Name of Interexchange Carrier: BUSINESS OPTIONS, INC.

Mailing Address: 8380 LOUISIANA STREET

Contact Person for Regulatory Affairs: LISA GREEN

(Including phone number and e-mail address) 819 791 9110  
REGULATORY@ebuzz.biz

**Financial Information**

1. Intrastate Retail Revenue Generated in Maine: \$ 257,070.30
2. Total Retail Revenue (Intrastate, Interstate and International) Generated in Maine: \$ 493,755.10
3. Intrastate Wholesale Revenue: \$ 0
4. Intrastate access charges that were billed to the IXC by each local exchange carrier(LEC), itemized by LEC and by switched and special access; \$ 0
5. Identify Balance Sheet to be provided, If required to file one: \_\_\_\_\_

BUSOP 06759

## Non-Financial Information

### A. Type of Operator

<input checked="" type="checkbox"/>	Facilities-based
<input type="checkbox"/>	Reseller
<input type="checkbox"/>	Both

### B. Facilities-based IXC's

1. A list of points of presence, or other interconnection arrangements with any LEC's network in Maine, itemized by LEC; *NONE*
2. A list of the Carrier Identification Code(s) used by the IXC in Maine, and
3.
  - a) Intrastate access minutes of use (separately by originating and terminating minutes);
  - b) Percent interstate (PIU)<sup>1</sup> reported to each LEC and the total minutes allocated using the PIU.

### C. Non-facilities-based IXC's

Please provide a list of the underlying carrier(s) used by the interexchange carrier, and the Carrier Identification Code(s) of underlying carrier(s).

*QUEST 0432*

---

<sup>1</sup> PIU is applicable only to access arrangements carrying mixed interstate/intrastate traffic that is not otherwise measured by the LEC.

**Facilities-Based Interexchange Carriers  
Network Diagram Information**

Please provide a diagram of the Company's network facilities in its Maine service territory. Provide the information that pertains to the Company's network. On the diagram please show:

1. all points of presence, and describe the facilities at each POP, *N/A*
2. all routes to, from, and between the Company's POP, *N/A*
3. all routes included in Question 2 that include facilities the Company leases from or to other carriers (identify carriers) *N/A*
4. all routes that connect the Company's network to other carriers' networks (identify the carriers) points of connection, and locations of other carriers' facilities at the carriers' end of such I/O routes, and
5. all links, service control points, and signal transfer points of the SS-7 network that the Company owns or uses.

For the purpose of this request, a "point of presence" is a facility or equipment that connects an IXC's network with a LEC's network or an end user.

# Maine Public Utilities Commission

## Utility Contact Information Sheet

Please provide 24x7 utility contact information for BOTH  
Operational AND Security Issues below

Utility Name: BUSINESS OPTIONS, INC

Division/Section (if applicable): \_\_\_\_\_

Effective Date: \_\_\_\_\_

### Primary Contact – Operational Issues

Name: LISA GREEN Title: REGULATORY EXPANSION OFFICER

Telephone # (business hours): 219 791 9110 Telephone: 219 791 9110

E-mail: lgreen@ebuzz.biz Fax #: 219 791 9170

Other contact information: \_\_\_\_\_

### Secondary/Backup Contact – Operational Issues

Name: SHANNON DENNIE Title: DIRECTOR OF PRODUCTION

Telephone # (business hours): 219 791 9110 Telephone # (non-business hrs.): \_\_\_\_\_

E-mail: sdennie@ebuzz.biz Fax #: 219 791 9170

Other contact information: \_\_\_\_\_

### Contact – Security Issues

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Telephone # (business hours): \_\_\_\_\_ Telephone: (non-business hrs.): \_\_\_\_\_

E-mail: \_\_\_\_\_ Fax #: \_\_\_\_\_

Other contact information: \_\_\_\_\_

For any clarification contact:  
Joe Sukaskas, 207-287-1375  
[joe.sukaskas@maine.gov](mailto:joe.sukaskas@maine.gov)

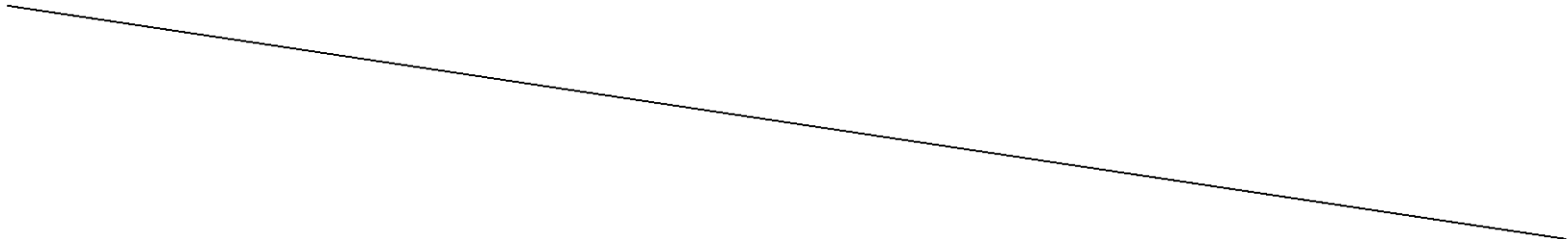
or

Faith Huntington, 207-287-1373  
[faith.huntington@maine.gov](mailto:faith.huntington@maine.gov)

Send completed form to:  
Maine Public Utilities Commission  
State House Station 18  
242 State Street  
Augusta, ME 04333-0018  
Fax: 207-287-1039

Submitted by: LISA GREEN Date: 4-17-03

BUSOP 06762



T

# **ATTACHMENT T**

**Materials Regarding Complaint of Fred Michaelis**



# COMPLAINT FOR FRED MICHAELIS

Complaint Type: Wireline

Account Type: Residential

☐ Congressional Complaint

IC Number:	02-S77226	Case Type:	Complaint
Date Received:	06/12/2002	Complainant:	Fred D Michaelis
Date Entered:	06/27/2002	Date Assigned:	06/27/2002
Entered By:	Linda Herring	Date Reassigned:	
Assigned To:	Linda Herring/FCCIN	Service Date:	07/12/2002 12:00:00 AM
Date Closed:		Response Date:	08/11/2002
Closed By:		Original Analyst:	
Close Letter Needed?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Purged By:	Purged Date:

Current Status: Pending Carrier Reports

Complaint Summary:

See Attached Complaint

Apparent Carrier(s): Business Options, Inc.

Problem Number: 636-479-4324			
Title: None	First Name: Fred	Middle Initial: D	Last Name: Michaelis
Contact Name:	Best Time to Call:		
Contact Number: Ext.	Fax Number:		
Email Address:	Internet Address:		
PO Box:	Address: 9976 Woodland Road		
City: Hillsboro	State: MO Zip: 63050-3925		

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City: State: Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City: State: Zip:
**Amount of credit FCC effort generated:	

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative: